



# And the winner is...

Congratulations to Amy Harley of Princeton, Massachusetts. She correctly answered the questions in our Converting Conversion Knowledge for Cash drawing and was awarded \$500!

**The correct answers were:**

What is the date of the conversion? June 30th

You will have to get new credit and check cards with the new system?

FALSE

What exciting new feature will be added to Tel-Talk? Speech recognition

It's not too late to enter! There are more questions included in this issue of the Conversion Connection!

Return your entry with the correct answers filled in to us by June 30th to be entered in the next quarterly drawing for \$500.



## Focusing on Members:

We are very excited to have assembled a focus group to assist us with our conversion process. The group, consisting of six members who have volunteered their time, meets to review and discuss various aspects of the conversion. They provide valuable feedback to us so that we can make appropriate changes and better communicate with our members. Some of the issues that they will tackle include reviewing member notices, statement design, and piloting our new Tel-Talk system. Each of the six people brings their professional and life experiences that allow us to provide our membership with additional insights into the changes that will be happening with the conversion in June.



(Seated l to r: Barbara Heisler, Maureen McDowell, Heather Kamyck Standing l to r: Peter Murphy, Eileen Bodley, Francis Griffin)

## Important Notice

June 30th: This is the date of our system conversion. All branches of the credit union **WILL BE CLOSED** on the 30th while we go through the final stages of the conversion process. ATMs will be available.

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### Questions:

1. ATM's will be available on the date of our conversion, June 30th?  
 True or  False
2. Your share draft account number will change?  
 True or  False
3. When will the account number changes take place?

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*Completed entries can be mailed to 714 Main St., Shrewsbury, MA 01545, Attn: Conversion Contest or dropped off at any branch location. All answers must be correct to be eligible for the drawing. One winner will be drawn each quarter and the winner will be notified by phone.*